

InnAble FrontDesk is a complete property management system with a focus on providing excellent guest service.



More Than a Property Management System

InnAble FrontDesk is more than just a modern property management system. It's a Guest Service System. Everything you need to serve your customers is immediately available. No complicated procedures. No confusing key combinations. Just a modern application that gets the job done.

Everything You Need, Right Where You Need It

The focus of FrontDesk is quick and flexible customer service. The Outlook-like user interface is very easy to learn. New staff will be comfortable in minutes. The most common actions are always available with a single click. Less common tasks may require a few clicks but they are available everywhere you might need them.

Modern Efficient Design

FrontDesk is not just another upgrade of an old system. It's a fresh design based on years of real-world experience in working hotels. Pop-up menus, context-sensitive help, Outlook-style navigation, and smart links are everywhere. Search is built-in and always available.

Solid and Secure Foundation

FrontDesk is built on Microsoft's .Net Framework and stores your data using SQL Server 2008. These are enterprise-grade technologies because your data is worth it.

From Reservations to Receivables

FrontDesk is a complete solution for running your hotel. Everything from reservations, check-ins, invoicing, receivables, and bank deposits is built-in.

Highlights

- ✓ Modern Application Built on a Solid and Secure Foundation
- ✓ Industry-Standard Database
- ✓ Easy to Learn, Easy to Use
- ✓ Focus on Getting Things Done
- ✓ Flexibility to Work in Any Hotel
- ✓ Context-Sensitive Help System
- ✓ Complete Solution from Reservations to Receivables
- ✓ Built-in Search for Reservations, Stays, Invoices, Customers, and Companies
- ✓ Unique Permissions for Every User
- ✓ More than 30 Professional Reports
- ✓ Active Reports to Drill-Down into Your Data
- ✓ Integrates with Call Accounting Software
- ✓ 2-Way Integration with AccomPro Online Reservation System

About InnAble Hotel Systems

InnAble Hotel Systems was formed to fill a need for modern property management software. We have more than 20 years of front-line experience in the hotel industry. FrontDesk was designed and developed based on real-world experience.

Key Features

Application

- Modern and efficient design for real hotels
- Built-in search for almost anything
- Context-sensitive help always available
- Framework for integration with other systems (Genesis call accounting is included)

Guests & Folios

- Guests page highlights potential issues
- Extra guests can be added to every folio
- Flexible tax codes and easy tax adjustments
- Transfer balance between folios
- Invoice complete or partial folio
- Guest notes and flags appear on next stay

Reports

- 30+ clean and professional reports
- Smart Links to drill-down into data
- Export any report to Excel or PDF
- Customize with your logo

Call Accounting

- Increase your revenue by adding various surcharges and markups from 1-100%
- Be alerted of Emergency 9-1-1 calls
- Comprehensive Night Audit capabilities
- Control abuse and misuse of the telephone system through exclusive Fraud Detection
- Every Guest Call is captured and billed in real time
- Run over 100 different customizable reports
- Automatically email any call accounting report

Reservations

- Selects best room to maximize availability
- Copy reservations with a single click
- Guarantee with credit card or PO number
- Supports special requests
- Check-in and charge as no-show

Online Reservations

- Full 2-way integration with AccomPro
- Seasonal Rate Manager
- Daily, Weekly, Monthly Rates
- Packaging Module
- Customized Email Confirmation
- Customer Reservation Login to Modify or cancel

Invoicing & Receivables

- Partial invoicing during a stay
- Invoice entire folio or sub-folio
- Add or remove single charges from invoice
- Apply single payment to multiple invoices
- Many reports to manage your A/R

Rooms

- Walk-in availability is always listed
- Block rooms for maintenance
- Room rates by room type or by room
- Room rate periods
- Multiple housekeeping zones
- Selects best room to maximize availability

Revenue

- Select and customize revenue accounts
- Select and customize payment methods
- Works with or without a front desk till
- Reconciles PMS and till totals
- Flexible tax codes for any jurisdiction
- Automatic audit and nightly deposit

Users & Security

- Flexible permissions for all users
- Full audit trail of all transactions
- Sensitive information is always encrypted

For More Information

InnAble Hotel Systems and OnRes Systems are working together to sell and support FrontDesk.

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